

Returns RMA Request Form

Please complete this form and return it to EU Fire to obtain an RMA number before sending any goods. Only goods with an associated RMA number will be authorised for return.

Return Request Type (tick one)

Unwanted	Exchange	Faulty	Other:
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Credit Return Conditions

- Non-faulty returns will be subject to the following administration fees:
up to 30 days from invoice: **25%**, **up to 60 days** from invoice: **35%**, **over 60 days** from invoice: **non-returnable**
- Returned goods must be in a resaleable condition unless otherwise agreed.

Company Name	
Contact Name	
Email Address	
Telephone Number	

Return Details

Order Number	Invoice Number	Part Number	Quantity

Reason for return / Nature of fault

*Please ensure an adequate response is provided
to avoid returns being declined*

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Customer Signature		Date	
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By signing above, you confirm that you have read, understood, and agree to comply with **EU Fire's Returns Policy**

Return Form to EU Fire via Email

****Please note**** the above button will only work when the form is opened in Adobe Reader. If the button does not work, please save the completed form and send it by email manually.