

18th March 2020**COVID-19 UPDATE LETTER TO CUSTOMERS**

Dear valued customer,

As a distributor that sources and ships goods across the world, we have been closely following the development of COVID-19. The global impact to businesses and individuals is undeniable and our thoughts are with all who have been affected by the pandemic.

Initially our customers' concerns regarding COVID-19 related to the supply of products which relied on manufacturing in China. To this end we obtained statements from our key suppliers, which can be issued if requested.

However, as things develop, new factors must come into consideration. Please be assured that we will continue to monitor the situation and will be guided by government recommendations on the best way to deal with these rapidly changing conditions. At the current time we can supply and support our customers in the usual way. We have high levels of stock in our UK warehouse, and all our operations are working normally.

To reflect the latest Government guidelines, EU Fire & Security will be facilitating home working where practical, with priority given to those who are at high risk. To further protect our staff as far as we are able, all face to face meetings with customers and suppliers are on hold until the Government advice changes.

If the situation develops further, we'll update you via our website, social media or by email.

Please may I take this opportunity to thank you for your support and assure you that we will continue to update you on any developments.

I and my work colleagues would like to send our best wishes to our customers, suppliers and staff – along with their families – and are wishing that you all stay fit and well.

Best Regards

Ben Moore
General Manager
EU Fire & Security

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